

LEYBURN MEDICAL PRACTICE

PATIENT PARTICIPATION GROUP COMMITTEE

Minutes of Meeting held on 23 February 2017 at 7:30pm

Ground rules

- This meeting is not a forum for individual complaints and single issues.
- We advocate open and honest communication and challenge between individuals.
- We will be flexible, listen, ask for help and support each other.
- We will demonstrate a commitment to delivering results, as a group.
- All views are valid and will be listened to, but must be put through the Chair.
- The Committee will respect one another and behave accordingly - anyone who behaves rudely or tries to bully other members will be ejected from the meeting.
- No phones or other disruptions.
- We will start and finish on time and stick to the agenda.

Present: Nigel Watson (Chairman), Geoffrey Linehan (GL), David Bolam (DB), Bill Wilson (BW), June Stancombe (JS), Sue Medley (SM), Margaret Moffatt (MM), Stephen Brown (SB)

1 Welcome and Apologies

The Chairman welcomed everyone to the meeting.

2 Declarations of Interest

There were no declarations of interest.

3 Louise Robertson-Rennard (Practice Website)

This item was postponed again due to unforeseen circumstances.

4 Minutes of the Last Meeting and Matters Arising

The minutes of the last meeting were agreed.

5 Correspondence Received/Meetings Attended

a Request to use practice premises as a drop off and collection point

SB kindly agreed that the surgery could be used as a collection point for the proposed town survey. It was noted that there would be several other collection points in the town including the library.

b NAPP Newsletter

Questions were raised about the new GP contract and SB explained that they were still waiting for clarification about certain aspects of the contract, in

particular the unplanned admissions enhanced service which is being removed and put back into the core contract. This would probably mean a financial loss to the practice as it is a less than average size practice with a large elderly population and the work relating to those unplanned admissions still had to be undertaken. SB also explained that business rates were fully reimbursed so that the new rates would not impact on the practice.

JS reported that she had attended the HEN meeting. There was a request that the document prepared by NW relating to all transport links available to all local hospitals be made available to the Pharmacy and Library. NW agreed to this. The local HEN representative was extending an invitation to our PPG to discuss the proposed STP with particular reference to a decision about the future of A&E at either Darlington or North Tees Hospital, Stockton. JS reported a request from some HEN members for a practice brochure to be included in Leyburn Life following the example of the Central Dales Practice leaflet appearing in the Upper Wensleydale Newsletter. This was discussed but it was pointed out that all new patients receive a copy of the leaflet and it was also available on the practice website.

DB attended a meeting of the YAS where the STP crossed borders of four ambulance trusts going down as far as North Lincolnshire. DB has sent a further email to the person dealing with the STP as well as Janet Probert highlighting the time limits for dealing with stroke and heart attacks were not achievable under the proposals.

6 NAPP – Review of PPG Performance

a Membership (Carers' Association/YoungPeople

?

It was noted that SM had kindly prepared the documents for new PPG members and new PPG committee members.

7 Sustainability and Transformation Plan

a Hugo Radice Paper

NW reported that he had followed up his document about the local STP by contacting Hugo Radice and suggesting that he come and speak to our group. This was agreed and it was suggested that we also invite a speaker from the STP group. NW agreed to organise this as quickly as possible.

It was also noted that the STP needs to be rewritten to include Health and Social Care and that the Fit 4 The Future plan also needs to be revisited to fit in with the STP. It was also pointed out that both of these were again crossing borders and may involve several County Councils.

8 Raising Awareness

a Noticeboard Rota

NW offered to draw up a new rota for the updating of the noticeboard and other posters in the surgery.

b Open Evening

It was agreed to hold the Open Evening on Wednesday 21 June.

c Future Speakers/Members Presentations

It was agreed to hold the meeting with Hugo Radice as soon as possible and Thursday 23 March was agreed. NW to contact Mr Radice and this was to be a single item meeting.

Louise Robertson-Rennard and Mandy Dargue will be invited to subsequent meetings with NW giving a presentation comparing Primary Care to that of one of the European countries following that.

Our PPG has been invited by the Upper Dales Healthwatch to a meeting at Aysgarth surgery when there will be a discussion about the proposed downgrading of either Darlington Memorial Hospital or the North Tees Hospital, Stockton. DB and GL offered to attend in the absence of NW and JS.

d Shared Care

Questions were raised about the Fridge Pots and care plans. SB responded that care plans were raised when the need arose and that Fridge Pots are available from the Pharmacy and that the ambulance service were aware of them.

It was noted that the pharmacy in Leyburn has changed hands and is now being run by the Day Lewis Group.

e Patient Transport

As previously reported in item 5, NW agreed to place copies of the document about available transport systems to all local hospitals in the library and pharmacy.

9 Monitoring Practice Performance

a Online Access To Health Records

SB reported that there is a slow uptake by patients to request access to their records and that only readcoded entries are available. The problem with redacting third party entries is a national problem.

b Extended Hours

SB reported that the uptake of appointments is still strong.

c Friends and Family Test

There have been no responses to the Friends and Family Test.

10 Other Practice/CCG/Heartbeat Alliance/Update and News

a Practice Extension

SB reported that there is no further news on the progress of plans for the practice extension.

b Heartbeat Alliance

SB reported that 7 day access will be organised through Heartbeat Alliance and may start in April with a hub based approach probably at Harewood, Mowbray House and the Whitby hospital with the possibility of some pre-bookable appointments.

c Other

SB reported that the Harewood practice was undergoing a refurbishment programme and that will be ongoing until Easter.

SB confirmed that active work on a new healthcare facility at Catterick Garrison was proceeding well with a consultation planned by Summer 2017 with completion planned for 2020. The increase in population at Catterick Garrison will take place by 2019.

SB reported that a new business plan together with health population data should be available by the end of the year and hopefully before the AGM.

It was agreed that the PPG was willing to take part in the 'Flu Campaign as outlined by Sandra Chapman.

11 Date Of Next Meeting

The date of the next meeting will be on Thursday 23 March.