

Leyburn Medical Practice PPG

Minutes of meeting held at the Practice at 16.30 on Wednesday 10th April 2024.

Attendance – Alison Binks, Sue Medley (Chair), Geoff Linehan, Lesley Hilton, Judy Metcalfe, Eva Stone, David Bolam, Katie Wade.

Apologies – Nigel Watson, Denise Houghton, Jo Butler.

Declarations – none.

Matters arising – none.

Presentation – Katie Wate (Social Prescribing Team) told us about their work. There are three team members and they cover all the Primary Care units in Richmondshire. They provide no medical support but link patients with relevant supportive organisations. Can provide support to patients who are socially isolated, have mental health or wellbeing needs and to carers. They have seen an increase in referrals since COVID for mental health. They can only be accessed via a GP referral. Can refer on to social care etc. Cannot give financial advice. They are receiving approx 45 referrals a month at the moment across the area. Do a first visit in person at home or at the surgery and then follow up on the phone. There is a need to get more information about the service out to patients and ways of doing this were discussed.

Correspondence – None.

General Practice Update - Practice Information handout. The information handout from Alison Binks was praised and will continue.

The subject of patients reporting they had not received their medication from Day Lewis was raised but it seems the matter is now resolved.

There was discussion on how to engage patients in the community to get information out to them.

ICB meeting in Redmire. Date fixed for 4th June 2024 but venue tbc. Members wondered how this related to Primary Care and what the meeting was hoping to achieve.

Hambleton and Richmondshire Branding Challenge – no comments.

COVID/Flu update – disappointment expressed at the inclusion criteria. Alison Binks reported there might be a small stock of vaccines available at LMP. Flu jabs to start in October this year.

Possible future speakers – The Memory Advisor. A Community Midwife.

Website – looking for a new provider and the current one has been given 6 months notice.

AOB - Catterick ICC – it was felt that the information provided was vague promises and we would have to wait and see what materialised.

Jo had sent a comment saying that the PPG should be more representative of patients. And that there could be a comments box in reception for the PPG.

Date of next meeting – Wednesday 26th June 2024. 4.30pm.